# North Carolina Bail Agents Association eCourts Overview

\*As of February 19, 2024.

eCourts is Live in 17 Counties: Beaufort, Camden, Chowan, Currituck, Dare, Gates, Harnett, Hyde, Johnston, Lee, Martin, Mecklenburg, Pasquotank, Perquimans, Tyrrell, Wake, and Washington



On April 29, 2024 the following counties are expected to go live:

#### Alamance, Chatham, Durham, Franklin, Granville, Guilford, Orange, Person, Vance, Warren

#### What is eCourts?

- eFiling: web-based platform for electronic filing of documents
- Enterprise Justice (Odyssey): digital integrated case management system (ICMS)
- Portal: public website access for viewing records and making payments
- Guide & File: assists users in creating basic legal documents
- File & Serve: assists users in filing and serving legal documents
- Attorney Manager (DA): case management platform for District Attorneys
- Attorney Manager (PD): case management platform for Public Defenders
- eDiscovery: platform enabling District Attorneys to share digital evidence
- eWarrants: electronic warrant repository
- Enforcement Mobile (Brazos): electronic citation platform
- CRAVE: courtroom audio visual enhancements
- Financial Manager: financial management system for Clerks of Court
- eCourtNet: infrastructure overhauls and security upgrades

Although many of these components have already been successfully implemented statewide, most users will primarily engage with eFiling, Portal, and Enterprise Justice (Odyssey), which will be phased in over a two-year period after go-live begins in 2023.

#### Benefits

- Provides 24/7 statewide service to all Judicial Branch employees, attorneys, and public users
- Provides web-based access to court records and documents
- Streamlines court administration
- Provides greater case management ability
- Enhances disaster recovery (fire and flooding)
- Reduces paper forms
- Increases access to justice and the courts
- Facilitates remote testimony through increased audio/video capabilities
  - Out of town witnesses, experts, and other witnesses can testify virtually
  - Law enforcement can appear virtually for testimony or warrant applications
  - Victims of violence or abuse can testify virtually, reducing the trauma of being in the same room as their abuser
  - Inmates can appear virtually reducing travel and costs and safety concerns for sheriffs and corrections officials

<u>eFiling, also known as File & Serve</u>, enables you to file documents electronically through a single, secure, centralized online location. It also allows you to:

- Submit court documents online to the clerk's office in eCourts counties.
- Pay filing fees that are automatically calculated for you when you submit filings.
- Get a file-stamped copy upon the clerk's acceptance.
- Receive filing status updates via email.



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**<u>Portal</u>** allows the general public and registered users to access court information including:

- Perform smart searches by party name, record number, citation number, attorney bar number, attorney name, business name, case cross-reference number, or nickname
- Search for court dates and hearings by case number, party name, business name, attorney name, attorney bar number, judicial officer, or courtroom
- View case information, records, and documents
- Make instant online credit card transactions to pay fines and fees

#### **Enterprise Justice (Odyssey)**

Upgrading from 40+ Applications to an Integrated Case Management System

FROM in-house, NCAOC-built, multiple case management / index systems housed on mainframes.

TO vendor-provided and hosted integrated case management system hosted in the cloud with eFiling for all case types.

- Automated Criminal / Infractions System (ACIS)
- CaseWise, Estates, and Juvenile (JWise)
- Civil Case Processing System (VCAP)
- Criminal Court Information System for Clerks of Court (CCIS-CC)
- Criminal Court Information System for District Attorneys (CCIS-DA)
- Criminal Court Information System for Public Defenders (CCIS-PD)
- Court Information Public Records Search (CIPRS)

- Discovery Automation System (DAS)
- eCITATION
- eFiling Civil, Domestic Violence, Business Court
- Financial Management System (FMS) for Clerks of Court
- North Carolina Statewide Warrant Repository (NCAWARE)
- Online Services Compliance and Dismissals, Payments, Requests for Reduction of Speeding
- Web Court Calendars



### Enterprise Justice (Odyssey) Rollout Plan Map

Enterprise Justice (Odyssey) is scheduled to roll out in tracks over a two to three year period. Additional tracks are expected to come online thereafter until all 100 counties are live.



